



✓ **To delete all but the most recent restore point**



1. Open Disk Cleanup by clicking the **Start** button . In the search box, type **Disk Cleanup**, and then, in the list of results, click **Disk Cleanup**.
2. If prompted, select the drive that you want to clean up, and then click **OK**.
3. In the **Disk Cleanup for (drive letter)** dialog box, click **Clean up system files**.  If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
4. If prompted, select the drive that you want to clean up, and then click **OK**.
5. Click the **More Options** tab, under **System Restore and Shadow Copies**, click **Clean up**.
6. In the **Disk Cleanup** dialog box, click **Delete**.
7. Click **Delete Files**, and then click **OK**.

✓ **Why can't I find previous versions of some files?**

There are several possible reasons:

- The file has not been changed. Previous versions are only available for files that have been modified.
- A restore point or backup has not been made since the file was changed.
- System protection might not be turned on for the drive those files are stored on. If system protection is not turned on, Windows can't create previous versions.

**To turn on system protection**

1. Open System by clicking the **Start** button , right-clicking **Computer**, and then clicking **Properties**.
  2. In the left pane, click **System protection**.  If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
  3. Click the drive, and then click **Configure**.
  4. Click **Restore system settings and previous versions of files**, and then click **OK**.
- If your computer is on a workplace network, your system administrator might have turned off the ability to use previous versions.
  - The file or folder is required for Windows to work properly. Examples include the system folder (the folder that Windows is installed in) and files in the system folder, which is usually C:\Windows. Windows provides a way to restore system files using System Restore. For more information about restoring system files, see [System Restore: frequently asked questions](#).

